



PROGRAMME

8:30 Registration and business breakfast
9:45 Welcome address:
Gorazd Čibej, MSc, Director of Insurance Supervision Agency, SI

10:00 Section 1: **Back to basics**

This section will focus on the basic principles of good underwriting, sound governance practices and the limits to digitalisation.

1. Keynote speech: **Sylvia Cronin**, Chief Information Officer, Central Bank of Ireland, IE
2. **Andreas Heilmann**, Head of Department - Property Insurance, DVA Deutsche Verkehrs-Assekuranz-Vermittlungs-GmbH, DE
3. **Cees Werff**, President & CEO, Claims Corporation Network B.V., NL
4. **Frank Genheimer**, Founder and partner, New insurance business GmbH, CH

12:00 *Break: 30 min*

12:30 Panel discussion: **Market trends and challenges**

Moderator: **Samir Sharma**

1. **Ilijana Jeleč**, Member of The Board at Croatian Financial Services Supervisory Agency, HR
2. **Gorazd Jenko**, Executive Director for Corporate Clients at Zavarovalnica Triglav, d.d., SI
3. **Frank Genheimer**, Founder and partner, New insurance business GmbH, CH

Section 2: **Finding balance**

Finding the balance between good underwriting practices and market competition pressures lies at the core of the insurance business. Simultaneously, the sector also has to adapt to external factors. Due to the importance of motor insurance to the sector, this section will also explore general trends in the automotive industry.

1. Keynote speech: **Gregor Pilgram**, Chief Financial Officer of Generali CEE Holding B.V., CZ
2. **Samir Sharma**, CEO, Data Strategy & Analytics specialist, Datazuum, UK
3. **Jaka Kavčič**, Managing Director, Summit avto d.o.o., SI

15:00 *Late Lunch*

16:30 *A guided tour at City Museum of Ljubljana the exhibitions ICONS Treasures of Russian Museums and The transparent blue glass bowl.*

17:00 *A social event in Wine bar Šuklje, Breg 10, Ljubljana.*